

Legal Hub

Last Updated: September 2025

At **Tamri International**, we value transparency, trust, and your rights as our client. This Legal Hub provides quick access to all of our important policies and terms. Please review them carefully before using our website or booking our services.

Our Policies

Terms & Conditions

Learn about the rules that govern your bookings, payments, cancellations, and participation in our tours, safaris, and services.

Privacy Policy

Find out how we collect, use, and safeguard your personal information, and what rights you have over your data.

☐ ☐ Disclaimer

Understand the limits of our responsibility regarding travel risks, third-party providers, and the accuracy of information provided on our website.

Cookie Policy

See how we use cookies and similar technologies to improve your browsing experience and how you can manage your preferences.

Contact Us

If you have any questions about this Privacy Policy or how your information is handled, please contact:

Tamri International

Email: info@tamriinternational.com

Phone: +1 301-351-9831

Website: www.tamriinternational.com

Terms and Conditions

Last Updated: September 2025

Welcome to **Tamri International**. These Terms and Conditions ("Agreement") govern all bookings, purchases, and participation in tours, safaris, and related services offered by Tamri International ("the Company," "we," "us," or "our"). By booking or using any of our services through www.tamriinternational.com, you agree to be bound by this Agreement.

1. Definitions

- **Client / You / Your:** Any person or group booking or participating in services provided by Tamri International.
- **Services:** All tour products including tailor-made and group tours, safaris, mountain climbing, cultural and eco-tourism in Tanzania or the USA, honeymoon packages, and incentives.
- **Booking:** A confirmed reservation for Services upon receipt of required deposit or payment.

2. Bookings and Payment

- A **non-refundable deposit of 25%** of the total booking cost is required at the time of reservation.
- For safaris and local flights, this deposit is strictly non-refundable due to advance commitments with local operators.
- Full payment is due no later than **60 days before departure**, unless otherwise specified. Failure to pay on time may result in cancellation and forfeiture of deposit.
- Payments must be made in the specified currency and method indicated at the time of booking.

3. Changes and Cancellations

3.1 Client Cancellations & Refunds

If you cancel your booking, the following cancellation fees apply (calculated from the date we receive written notice):

- **91+ days before departure:** Refund of **70%** of total booking cost, minus non-refundable deposit and third-party costs.
- **61–90 days before departure:** Refund of **50%**, minus non-refundable deposit and third-party costs.
- **31–60 days before departure:** **100%** of the trip cost is non-refundable.

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Special Terms for Safaris and Local Flights:

- Deposit (25%) is **non-refundable at any time**.
- Cancellations made **within 60 days of departure** are **100% non-refundable**.

3.2 Company Cancellations & Changes

- If Tamri International cancels a tour for reasons within our control, you will receive a **full refund** of payments made (excluding non-refundable third-party costs), or credit toward a future booking.
- If cancellation is due to **Force Majeure** (e.g., natural disasters, epidemics, political unrest, airline strikes), refunds will depend on recovery from third-party suppliers. We will make every effort to secure partial refunds or credits.

3.3 Refund Processing

- Approved refunds will be processed within **21–30 business days** of written cancellation confirmation.
- Refunds will be made in the original form of payment and currency used at booking.
- Transaction and currency conversion fees are non-refundable.

4. Client Responsibilities

- Ensure you have valid passports, visas, vaccinations, and travel insurance before departure.
- Follow the guidance of our staff, guides, and local operators during tours.
- Respect local customs, laws, and the natural environment in all destinations.
- Tamri International is not liable for losses, delays, or damages arising from failure to comply with these responsibilities.

5. Health, Safety & Environmental Responsibility

- Clients must confirm they are medically fit for activities such as safaris, hiking, or mountain climbing.

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- We encourage responsible travel: minimize waste, respect wildlife, and preserve cultural heritage.
- Participation in high-risk activities is at your own discretion and may require waivers.

6. Third-Party Suppliers

- Services may include accommodations, airlines, transport companies, and other providers. While we carefully select partners, we are not liable for their acts, omissions, or negligence.
- Any disputes with third-party services must be raised promptly so we can assist in resolution.

7. Liability

- To the extent permitted by law, Tamri International disclaims liability for:
 - Personal injury, loss, or damage caused by your actions or those of third parties.
 - Indirect or consequential damages including loss of profit or enjoyment.
- Our maximum liability is limited to the total amount paid by you for the affected Service.

8. Intellectual Property

- All content on the Tamri International website, including but not limited to **text, images, graphics, logos, videos, itineraries, branding, and design elements**, is the property of **Tamri International** or its licensors and is protected under copyright, trademark, and other applicable intellectual property laws.
- This includes **photos and videos taken by Tamri International during trips**, whether of landscapes, wildlife, cultural experiences, or participants (subject to applicable consent requirements).
- You may not copy, reproduce, distribute, modify, display, or use any of our intellectual property for commercial or non-commercial purposes without prior written consent.
- Unauthorized use of our intellectual property may result in legal action.

9. Privacy

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- We collect and process your personal information in accordance with our **Privacy Policy** (available on our website).
 - Data is used for bookings, communication, and compliance with legal requirements.
 - By booking, you consent to the collection and use of your personal data.
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10. Governing Law & Dispute Resolution

- These Terms are governed by the laws of the jurisdiction where Tamri International is registered.
 - Any disputes will first be addressed through amicable negotiations.
 - If unresolved within 30 days, disputes may be referred to binding arbitration or court in our jurisdiction.
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11. Force Majeure

Tamri International is not liable for delays or failures caused by circumstances beyond our control, including natural disasters, epidemics, government actions, strikes, or travel restrictions.

12. Modifications

We reserve the right to update these Terms and Conditions at any time. Updates will be posted on our website, and continued use of our Services constitutes acceptance of the revised terms.

Privacy Policy

Last Updated: September 2025

Tamri International (“we,” “us,” or “our”) respects your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, disclose, and safeguard your data when you use our website www.tamriinternational.com or book our services.

By accessing our website or using our services, you consent to the practices described in this policy.

1. Information We Collect

We may collect the following types of information when you interact with us:

- **Personal Identification Information:** Name, email address, phone number, billing address, passport details, and emergency contact information.
- **Payment Information:** Credit/debit card details, bank transfer information (processed securely via third-party providers).
- **Travel Information:** Itinerary preferences, dietary needs, health or medical details relevant to tours and safaris.
- **Technical Information:** IP address, browser type, device information, and usage data when you visit our website.
- **Communications:** Emails, inquiries, and feedback submitted through our website or social media.
- **Media Content:** Photos and videos taken by Tamri International during trips, which may include images of participants.

2. How We Use Your Information

We use your personal data to:

- Process bookings, payments, and reservations.
- Communicate updates, confirmations, and changes regarding your travel arrangements.
- Provide customer support and respond to inquiries.
- Meet legal, regulatory, and insurance requirements.
- Improve our website, services, and customer experience.

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- Promote Tamri International on social media platforms (using images or videos collected during trips, with respect for client consent where applicable).
 - Share promotional offers, newsletters, or updates (only with your consent).
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3. Sharing Your Information

We do not sell or rent your personal data. However, we may share it with:

- **Service Providers:** Hotels, airlines, safari operators, guides, transportation companies, and insurance providers.
- **Payment Processors:** Secure third-party platforms that handle financial transactions.
- **Legal Authorities:** If required by law, regulation, or to protect our rights, safety, or property.
- **Business Transfers:** In the event of a merger, sale, or acquisition of the company.

All third-party partners are required to handle your information responsibly and in accordance with applicable laws.

4. Data Security

- We implement appropriate technical, administrative, and physical safeguards to protect your personal information.
 - While we take reasonable steps to secure your data, please note that no system or transmission method is 100% secure.
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5. Data Retention

- We retain personal data only as long as necessary to fulfill the purposes outlined in this policy, comply with legal obligations, and resolve disputes.
 - Travel records and booking data may be kept for up to **7 years** for accounting, tax, and legal compliance.
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6. Your Rights

Depending on your location, you may have the right to:

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- Access the personal data we hold about you.
- Request corrections or updates to your data.
- Request deletion of your personal information (subject to legal and contractual obligations).
- Opt-out of marketing communications at any time.
- Restrict or object to the processing of your data.

To exercise these rights, please contact us using the details below.

7. Cookies & Tracking Technologies

- Our website uses cookies to improve user experience, analyze traffic, and personalize content.
 - You may choose to disable cookies in your browser, but some features of the website may not function properly.
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8. International Data Transfers

As we operate between the **USA and Tanzania**, your data may be transferred across borders. We ensure that data transfers comply with applicable data protection regulations.

9. Children's Privacy

Our services are not directed at individuals under 18. We do not knowingly collect personal data from minors without parental consent.

10. Updates to This Policy

We may update this Privacy Policy from time to time. Changes will be posted on this page with a revised "Last Updated" date. Continued use of our services constitutes acceptance of the updated policy.

Disclaimer

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The information provided on the **Tamri International** website (www.tamriinternational.com) is for general informational purposes only. By using our website or services, you acknowledge and agree to the following disclaimers:

1. Travel Risks

- Travel, safaris, mountain climbing, and related activities carry inherent risks, including but not limited to accidents, illness, injury, or delays caused by natural conditions, wildlife, political situations, or unforeseen circumstances.
 - Participation in any of our tours is voluntary, and clients accept full responsibility for their safety and well-being.
 - Tamri International strongly recommends that all travelers obtain comprehensive **travel and medical insurance** before departure.
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2. Accuracy of Information

- We strive to ensure that all information on our website, brochures, and promotional materials is accurate and up-to-date.
 - However, itineraries, prices, availability, accommodations, flights, and activities are subject to change without prior notice due to circumstances beyond our control.
 - We do not guarantee the accuracy, completeness, or reliability of external information provided by third-party suppliers.
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3. Third-Party Links

- Our website may contain links to third-party websites or services. These are provided for convenience only.
- Tamri International does not endorse, control, or assume responsibility for the content, privacy practices, or services offered by third-party sites.
- Accessing third-party websites is at your own risk.

Cookie Policy

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This Cookie Policy explains how **Tamri International** (“we,” “us,” or “our”) uses cookies and similar technologies on our website www.tamriinternational.com.

By continuing to browse or use our website, you agree to the use of cookies as described in this policy.

1. What Are Cookies?

Cookies are small text files placed on your device (computer, tablet, or mobile) when you visit a website. They help us recognize your device, remember your preferences, and improve your browsing experience.

2. Types of Cookies We Use

We use the following types of cookies:

- **Essential Cookies:**
Necessary for the basic functionality of our website (e.g., booking forms, secure login, payment processing). These cannot be disabled.
- **Performance & Analytics Cookies:**
Collect information about how visitors use our website (e.g., which pages are visited most often). We use this data to improve usability and performance.
- **Functional Cookies:**
Remember your preferences (e.g., language settings, region, saved travel details) to personalize your experience.
- **Advertising & Targeting Cookies:**
May be used to deliver relevant ads and promotions, including through third-party providers such as Google or social media platforms.

3. Third-Party Cookies

We may allow third-party service providers (e.g., Google Analytics, Facebook Pixel, or payment processors) to place cookies on your device to:

- Measure website traffic and performance.
- Deliver targeted advertisements.
- Facilitate secure payment transactions.

These third parties are responsible for their own cookie practices and privacy policies.

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4. How to Manage Cookies

You can control or disable cookies at any time through your browser settings. However, please note:

- Blocking essential cookies may prevent certain features (like booking or payments) from functioning properly.
- Some cookies may remain stored until manually deleted.

For guidance, see your browser's help section:

- Chrome
- Safari
- Firefox
- Edge

5. Consent

On your first visit to our website, a banner or pop-up will inform you that cookies are used. By clicking "Accept" or continuing to browse, you consent to our use of cookies as outlined in this policy.

You can withdraw your consent at any time by adjusting your browser settings or contacting us directly.

6. Updates to This Cookie Policy

We may update this Cookie Policy from time to time to reflect changes in technology, law, or business practices. Updates will be posted on this page with a revised "Last Updated" date.